

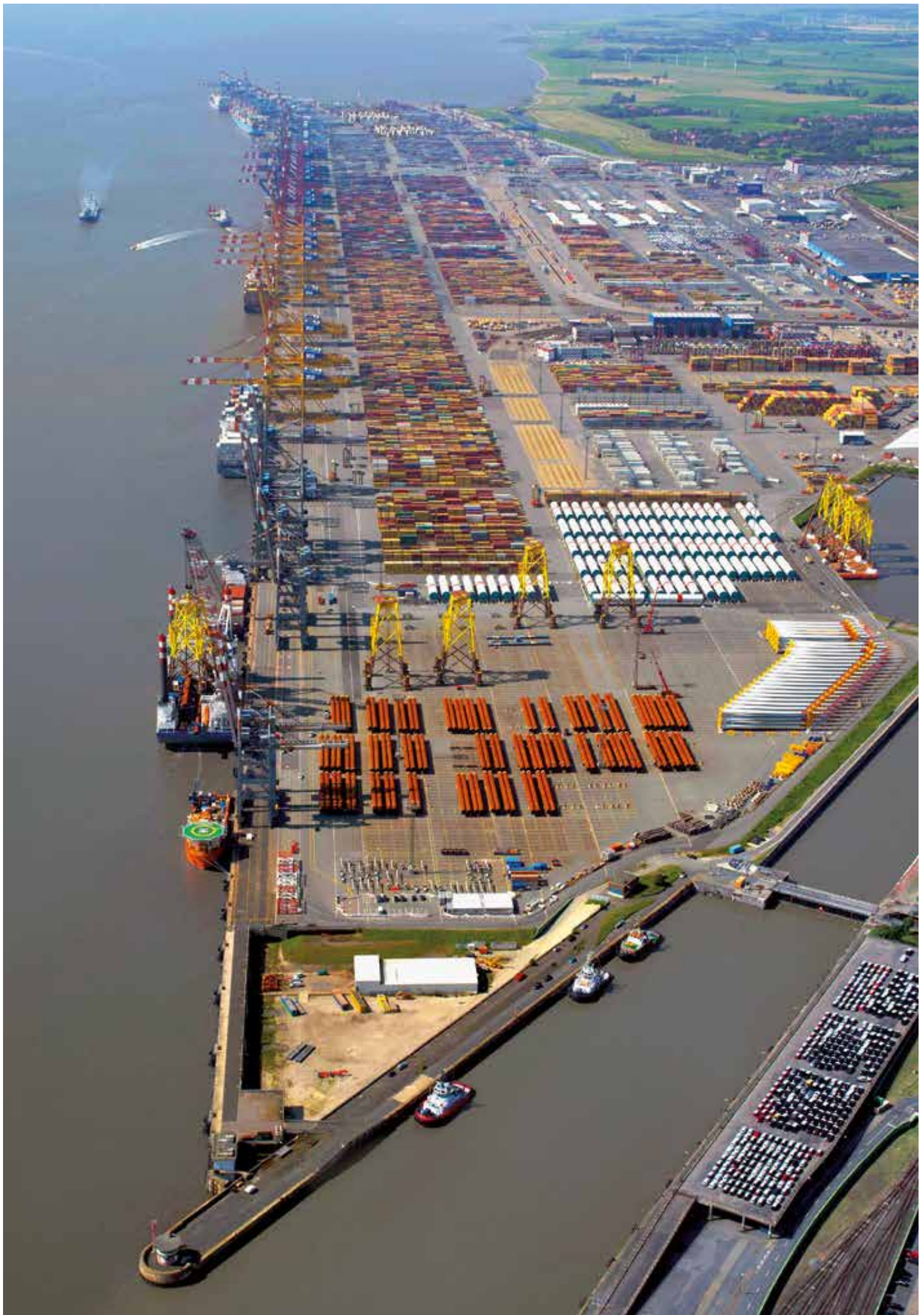


**PORT INFORMATION
EUROGATE CONTAINER TERMINAL BREMERHAVEN
PART 1
NAUTICAL INFORMATION**



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1.0 LOCATION

**THE EUROGATE CONTAINER TERMINAL BREMERHAVEN
IS LOCATED ONLY 32 NAUTICAL MILES FROM THE OPEN SEA**

The EUROGATE Container Terminal Bremerhaven is located only 32 nautical miles from the open sea – something that facilitates the approach even of mega ocean carriers, avoiding a time-consuming river passage.

Latitude:	53° 33.5'N
Longitude:	008° 33.2'E
Time zone:	UTC + 1 hour UTC + 2 hours / Daylight Saving Time
UNLOC Code:	DEBRV

The Weser River pilotage is divided into two districts. Sea pilots (Weser II/Jade) and river pilots are available. Vessels approaching the EUROGATE Container Terminal Bremerhaven only need sea pilots. For berthing and unberthing in Bremerhaven, docking pilots will board the vessel.





1.1 PILOTAGE

PILOTAGE IS COMPULSORY FOR ALL SEAGOING VESSELS WITH AN OVERALL LENGTH (LOA) OF 90 METRES AND ABOVE, OR AN OVERALL BEAM (BOA) OF 13 METRES AND ABOVE



Under normal weather conditions, the pilot vessel cruises 5 nautical miles north of “Wangerooze” lighthouse at the Weser 3/Jade 2 buoys. In rough weather, the pilot vessel is found at the inside position near light buoys 17 and 19, at “Hohe Weg” anchorage. On request, the pilot will board by helicopter, provided that an approved landing or winching area meeting international standards is available. On special request, pilots can also be picked up from the pilot cutter near the island of Helgoland. The following vessels must take a pilot on board at “Deutsche Bucht” light vessel when inbound:

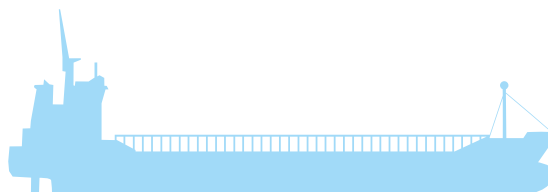
TANK VESSELS

With LOA of 150 metres and above
or BOA of 23 metres and above.



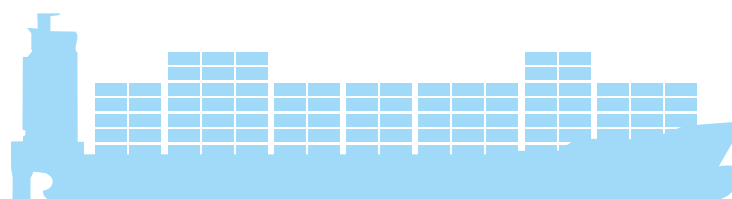
BULK VESSELS

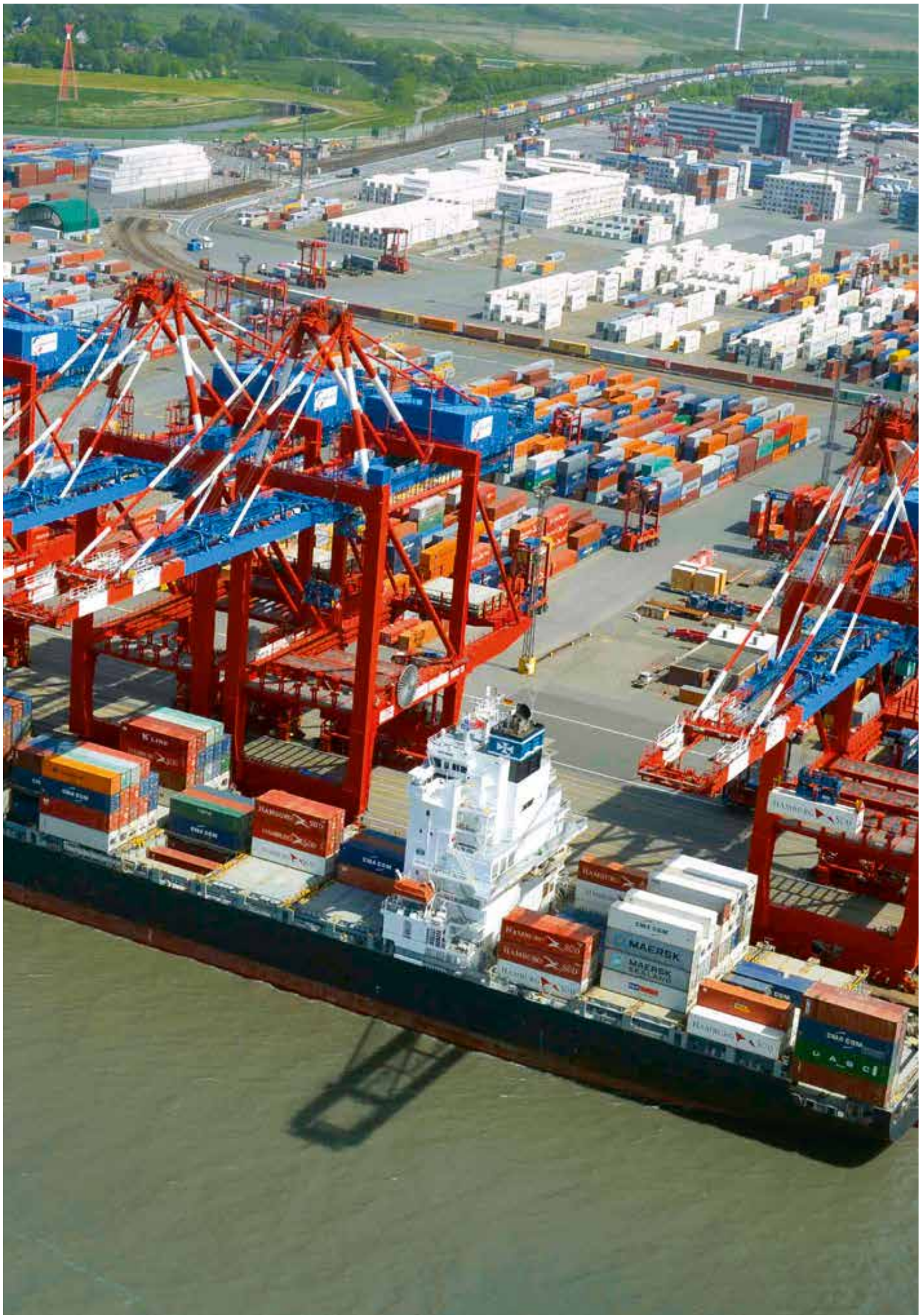
With LOA of 250 metres and above
or BOA of 40 metres and above,
or a draught of more than 13.5 metres.



ALL OTHER VESSELS

With LOA of 350 metres and above
or BOA of 45 metres and above.





PILOT ORDERING PROCEDURE ON ARRIVAL/ETA



All vessels are obliged to report their ship data, details of security measures according to SOLAS XI-2 and details of waste disposal information to the Port Authority by electronic message 24 hours before arrival at the latest. The electronic message may be executed directly in the port community system, or alternatively by sending an email (via local agent or directly) to the Bremen Ship Reporting Service, where the data is keyed in against a service fee.

If a pilot is to be taken on board at “Deutsche Bucht” light vessel, 24 hours’ notice is required. 12hours’ notice is required if the pilot is to be taken on board at the boarding position near “Racon buoy” Weser 3/Jade 2. Pilots contact details please find at www.weserjadepilot.de or adress to dispo@weserjadepilot.de

The following information has to be transmitted:

- Name of vessel
- Length over all, beam over all, current draught in freshwater (all in metres)
- ETA at “Deutsche Bucht” light vessel/boarding position
- Port of destination

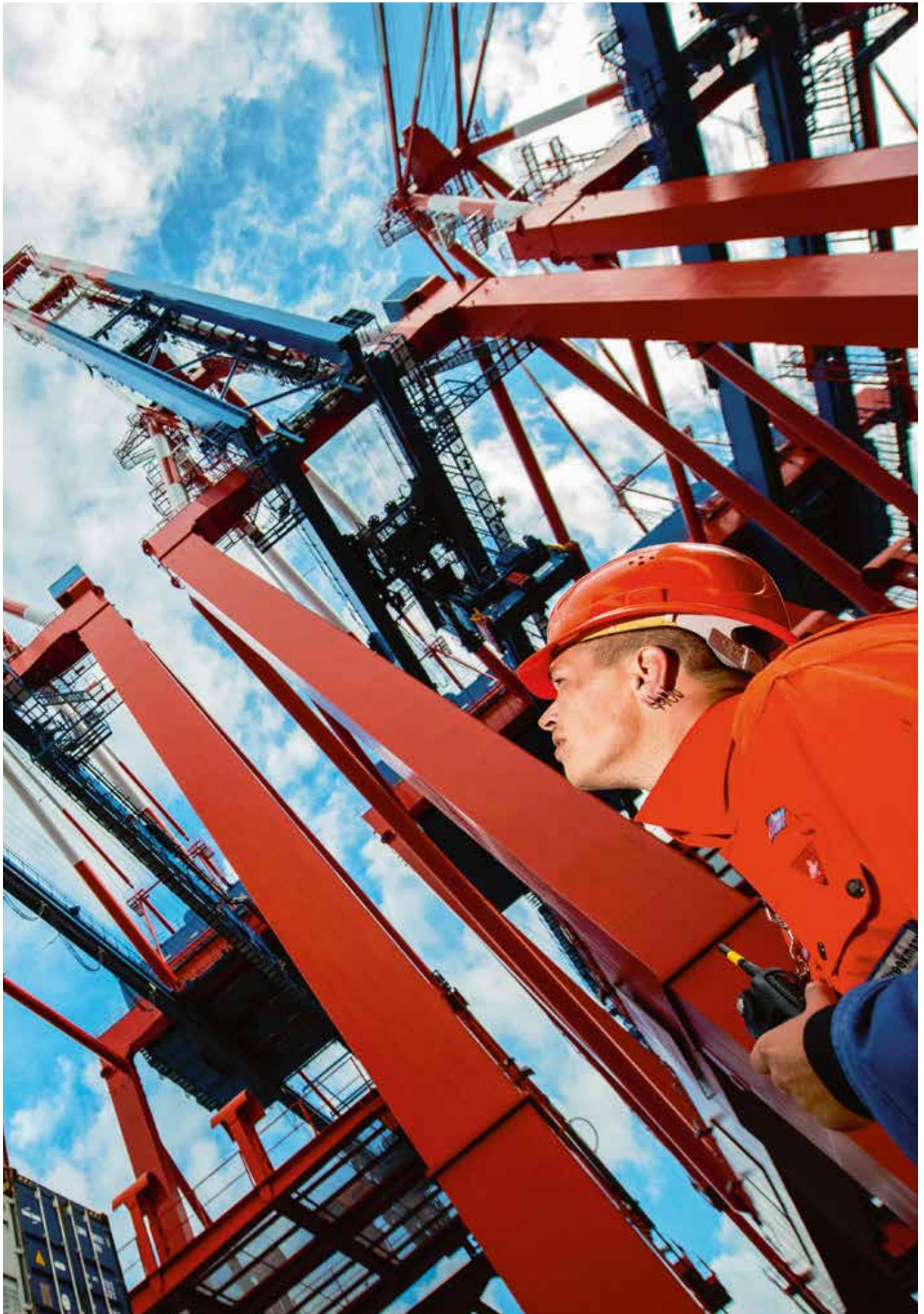
Corrected ETA messages should be sent via VHF Channel 6 or 16 one hour prior to arrival. Pilots can also be ordered to the port of departure at any North Sea or English Channel port 24 hours prior to sailing. If a helicopter transfer of the pilot required, the request should be sent to the pilot station 24 hours in advance, stating – in addition to the above information – whether a marked winching or landing area is provided and indicating where this area is located.

An updated ETA message should be sent to the pilot station six hours in advance, while the exact time of arrival must be transmitted two hours in advance. Short-term requests for a helicopter transfer will be accepted, but in these cases no guarantee can be given that transfer will take place at the requested time.

PILOT ORDERING PROCEDURE ON DEPARTURE

Requests for pilots must be transmitted to the pilot station no later than two hours prior to sailing, stating the freshwater draught in metres. The pilots must be ordered no later than 5 p.m. for vessel departures between 7 p.m. and 8 p.m.





1.6 QUAY



Length of quay:	1,240 metres
Draft:	14.5 metres (maximum draft using tidal range [incl. UKC]) Depth on the river at mean low water, all tides.
Tidal range at pier:	3.77 metres
Tidal current:	Tidal current runs in the direction of the navigation channel at a maximum rate of 3.5 knots.
Quay wall:	The quay wall is a steel construction carrying fender arrangements. Neoprene (synthetic rubber) rolls are placed horizontally on each steel construction at 30-metre intervals. The quay wall is completely equipped with floating fenders. The quay has no overhang. Height of quay above L.W. level: 9.40 metres Height of quay above H.W. level: 5.85 metres Mooring on double bollards at 30-metre intervals (200 tons).
Obstructions:	No obstructions on the river, in turning areas or in the docking area, no overhead cables or bridges, no tunnels.



1.7 USEFUL CONTACTS



Port of Bremerhaven

Hansestadt Bremisches Hafenam
Harbour Master
Capt Andreas Mai
Steubenstrasse 7a
27568 Bremerhaven

Port operation office:

Phone: +49 471596134-16

+49 471596134-17

+49 471596134-18

Fax: +49 471596134-23

E-mail: debrv-traffic@hbh.bremen.de

Bremerhaven Port Radio

VHF Channel 12

Weser Pilot Services

Weser/Jade Lotse Bremerhaven

VHF Channel 6

Phone: +49 47194424-2

Fax: +49 47194424-39

E-mail: dispo@weserjadepilot.de

Mooring Services

FESTMA Vertäugesellschaft mbH

Speicher XI 7/2

28217 Bremen

Phone Bremerhaven: +49 47144488

Fax Bremerhaven: +49 47142069

Bugsier-, Reederei- und Bergungs-

Gesellschaft mbH & Co. KG

Johannisbollwerk 10

20459 Hamburg

Phone Bremerhaven: +49 4714844821

Fax Bremerhaven: +49 4719481851

Tug Companies

Bugsier

Geo-Plate-Straße 1

27568 Bremerhaven

Phone: +49 471-487422

URAG

Barkhausenstraße 6

27568 Bremerhaven

Phone: +49 471-94819220

Schleppreederei KOTUG GmbH

Schleusenstraße 1

27568 Bremerhaven

Phone: +49 471-924167

Svitzer Towage GmbH

Barkhausenstraße 6

27568 Bremerhaven

0471-290019011

Harbour Pilots

Phone: +49 4714088-0

Port Security

Port Facility Security Officer

(PFSO) of EUROGATE

Phone: +49 4711425-1234

(24-hour security number)

Designated Authority:

Hansestadt Bremisches Hafenam

Steubenstrasse 7a

27568 Bremerhaven

Phone: +49 47159613414

Internet: www.hbh.bremen.de

Hazardous Goods

Hansestadt Bremisches Hafenam

Steubenstrasse 7a

27568 Bremerhaven

Phone: +49 47159613404

Fax: +49 47159613422

E-mail: gefahrhut@hbh.bremen.de

Emergency

Emergency call, Phone: 110

Fire Brigade, Phone: 112

Ambulance, Phone: 112

Water Police Bremerhaven

Phone: +49 47159698504

Police Station Bremerhaven

Phone: +49 471953-3221

Port Health Office

Phone: +49 471400-31

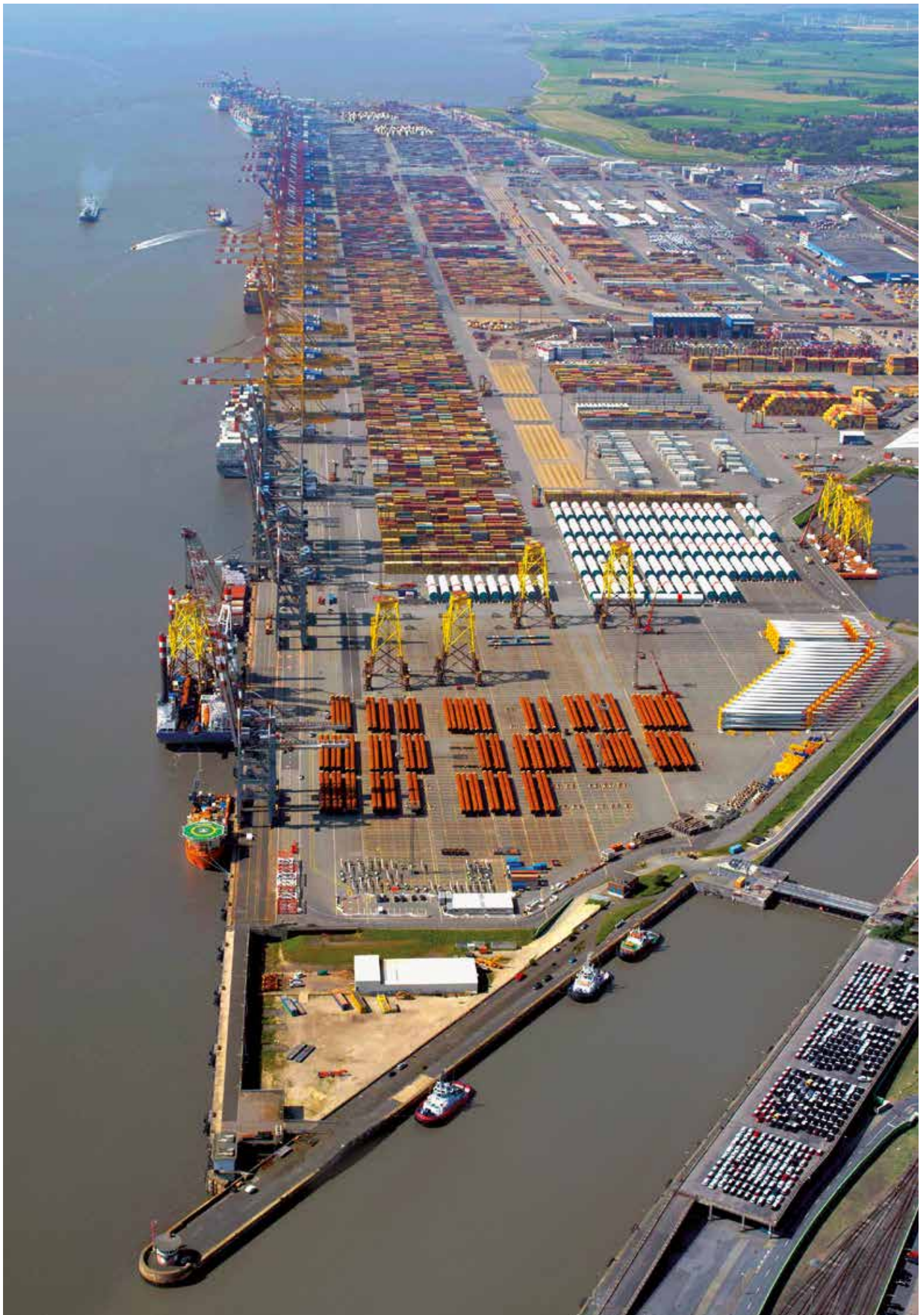


**PORT INFORMATION
EUROGATE CONTAINER TERMINAL BREMERHAVEN
PART 2
CONTAINER TERMINAL
EQUIPMENT AND CARGO**



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2.0 LOCATION

THE EUROGATE CONTAINER TERMINAL BREMERHAVEN IS LOCATED ONLY 32 NAUTICAL MILES FROM THE OPEN SEA



The EUROGATE Container Terminal Bremerhaven is located only 32 nautical miles from the open sea – something that facilitates the approach even of mega ocean carriers, avoiding a time-consuming river passage. The terminal is a common-user facility. It offers extensive feeder connections to Scandinavia, Eastern Europe and Russia, and is therefore the ideal hub for cargo to the most important European economies. For example the shortest distance to St. Petersburg via the Kiel-Canal is 912 nautical miles. This gives the terminal a significant competitive edge compared to Rotterdam and Antwerp. The EUROGATE Container Terminal Bremerhaven is perfectly linked to the German hinterland by road and rail.

The EUROGATE Container Terminal Bremerhaven uses state-of-the-art technology and equipment for loading and discharging containers, IMO/hazardous cargo, OOG containers or uncontain-erised cargo/heavy lift operations. In addition, it offers a number of supplementary services.





2.1 TERMINAL FACTS & FIGURES AT A GLANCE



Quay wall:	1,240 metres
Draft:	14.5 metres
Terminal area:	1,275,210 m ²
Stacking capacity:	17,000 TEU ground slot
Container gantries:	13 container gantries
Straddle carriers:	<ul style="list-style-type: none"> – 66 x 4 high stacking – up to 40 tons of capacity
Other equipment:	<ul style="list-style-type: none"> – ro-ro – out-of-gauge and break-bulk cargo trailers with a capacity up to 100 tons – forklift up to 8 tons – mobile cranes
Power connections for refrigerated containers:	1,810 Voltage: 380 Frequency: 50 hertz

Additional equipment for reefer units that are other than integral, such as “clip-ons”, is provided by different companies.

2.2 THE PLANNING AND BOOKING PROCESS



Shipping lines have to provide all information regarding the containers to be loaded, discharged, transhipped and/or shifted – including quantity, size, weight, port of discharge, additional information about reefers, IMO cargo, customs clearance reference, OOG containers and/or uncontainerised cargo and further cargo information necessary – **one working day shift before** start of operation (excluding night shifts).



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2.3 IMO/HAZARDOUS CARGO



EUROGATE handles IMO/hazardous and uncontainerised cargo according to international and local laws.

The following rules apply at the container terminal and on board all container vessels:

- **IMDG Code (International Maritime Code for Dangerous Goods) by the International Maritime Organization (IMO)**
- **Verordnung über die Beförderung gefährlicher Güter mit Seeschiffen, Bundesrepublik Deutschland, kurz Gefahrgutverordnung See – GGVSee (Regulations on Hazardous Marine Cargo)**
- **Bremische Hafenordnung des Hansestadt Bremisches Hafenamt (Bremen Port Regulations, www.hbh.bremen.de)**

Please contact the Port Authority for further details:

Port Safety Department

Phone: +49 471 596 13405

Fax: +49 471 596 13422

E-mail: gefahrengut@hbh.bremen.de

Shipping lines shall supply in time all necessary information to EUROGATE, the Port Authority or other regulatory bodies as applicable. If containers with IMO class 7 remain on board, EUROGATE has to be informed about such containers.

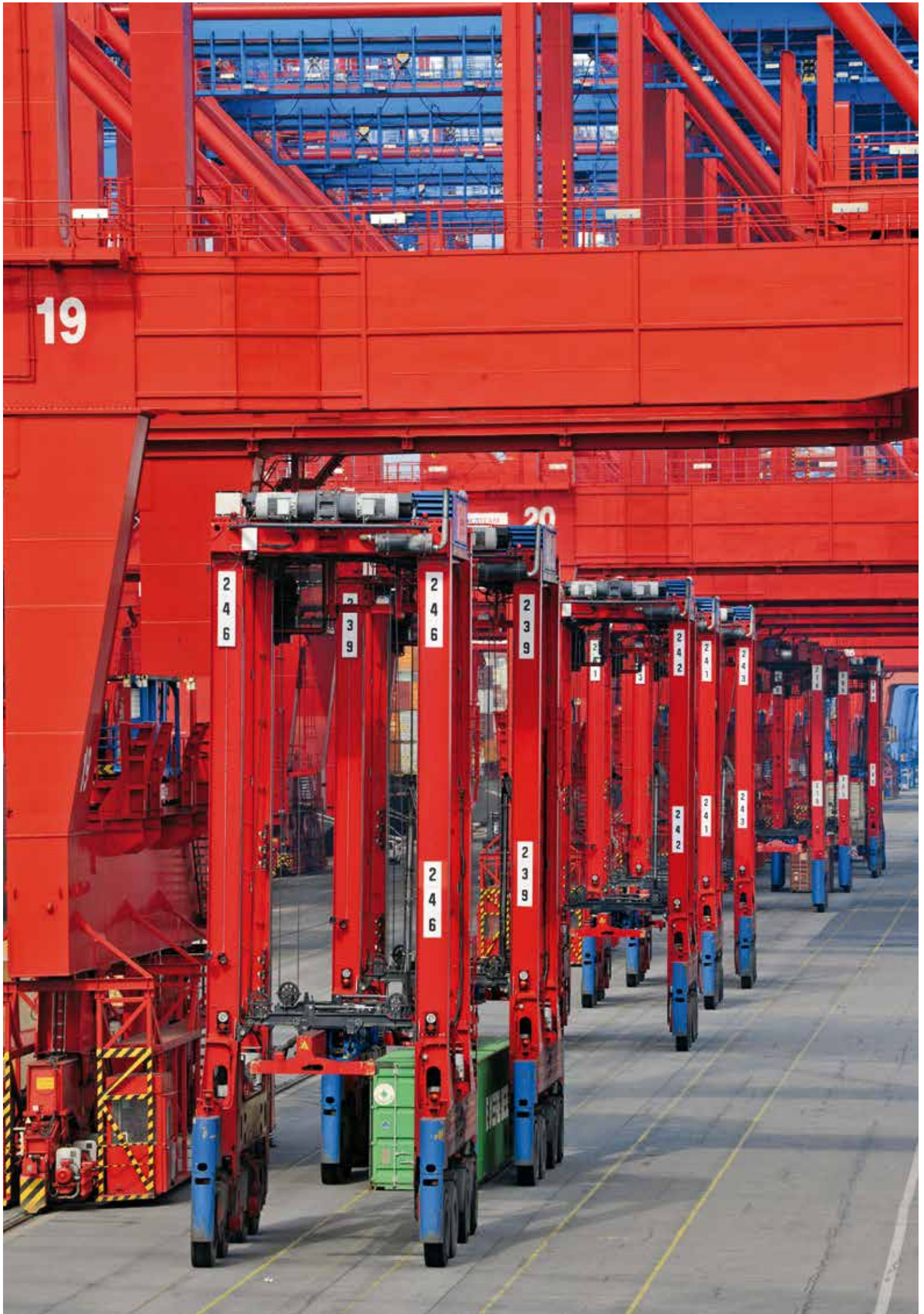
Container vessels carrying hazardous cargo are obliged to display the red flag during daytime and a red light during night hours.

Extract from the Bremen Port Regulations:

Dangerous Cargo IMDG Classes 1.1, 1.2, 1.3, 1.5, 5.2 (with secondary Label 1) and 7 must be reported at least 12 hours before entering the harbour area, all other IMDG classes not later than on ship's arrival. Reports must be sent by EDI via dbh (Bremen Ports Database (Datenbank Bremische Häfen)) to the Port Authority (Harbour Master).

No nuclear fuels allowed in Bremerhaven.

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2.4 OOG CONTAINERS



OOG containers are loaded or discharged by specially equipped container spreaders. There are EUROGATE companies with special expertise in OOG containers, uncontainerised cargo and heavy lift operations (see 2.6 and 2.7).

2.5 UNCONTAINERISED CARGO AND HEAVY LIFT OPERATIONS



Uncontainerised cargo may be loaded or discharged on/off board a container vessel by gantry or floating crane. Floating cranes must be ordered in advance; early notice is advisable.

Loading/Discharging by gantry:

Working load (without spreader):	95.00 tons
Maximum loading length along ship:	19.00 metres
Maximum loading length athwart ship:	25.00 metres
Height of quay above L.W. level:	9.40 metres
Height of quay above H.W. level:	5.85 metres

Loading/Discharging by floating crane:

Floating crane:	ENAK
Capacity:	600 tons
Maximum hoist above water level:	27 metres
Maximum reach from front side of pontoon:	13 metres

A lashing crew is available on board the container vessel for blocking and lashing uncontainerised cargo.

2.6 SWOP – SEAWORTHY PACKING



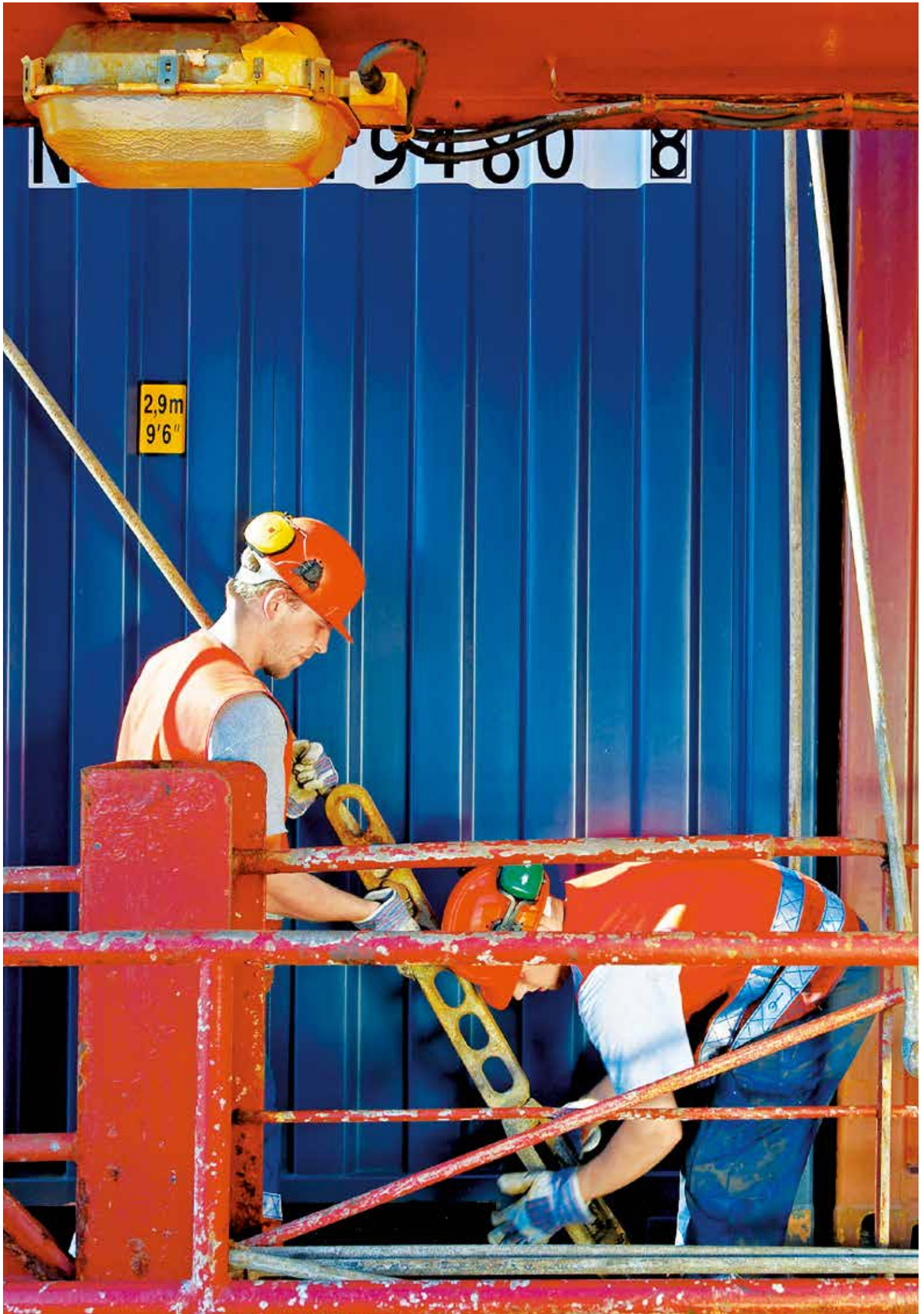
SWOP is the terminal's partner in lashing and unlashng containers and break bulk cargo on board a vessel. All staff is experienced and well-trained.

Contact:

SWOP – Seaworthy Packing

Phone: +49 471 1425-4907

E-mail: laschen.bhv@swop.eu



2.7 EUROGATE CONTAINER FREIGHT STATION (CFS)



The EUROGATE Container Freight Station (CFS) is a container-service provider, located directly on the EUROGATE Container Terminal Bremerhaven. Therefore the short internal ways reduce costs and enable a higher degree of flexibility. There is no need of trucking container outside of the Container Terminal.

Cargo Handling:

Deliver and pick up by truck, rail or barge
 Stuffing, stripping or re-stowage of containers / flat racks
 Break-bulk handling

Warehousing:

Indoor / outdoor storage of different goods, also special security boxes for dangerous goods
 Scanner / WLAN link on the entire CFS premises

Additional Services:

Commissioning, marking, labelling, scanning
 Tailoring, container stowing consultancy
 Bundling / unbundling of flat racks
 De- / gassing of containers
 Issuing of the BHT-reference
 Weighing of container

Management of:

Seaworthy (re-) packaging activities
 Customs- and freight forwarding services

Facts & Figures:

Area:	100,000 qm, of which 30,000 qm are covered storage space
Employees:	about 80 (flexible response to peaks possible)
Equipment:	forklifts with a capacity of 1.8 to 33 tons, 2 reach stacker – up to 45 tons Access to gantry cranes from the Container-terminal up to 90 tons
Railway sidings:	3 x 400 m with ramps, 2 tracks are partly roofed
Service hours:	Mon. – Fri. 06:00 to 22:00 hrs / special times upon request

Contact:

EUROGATE Container Terminal Bremerhaven GmbH
 Container Freight Station
 Senator-Borttscheller-Straße 6
 27568 Bremerhaven
 Phone: +49 471 1425-4443
 Fax: +49 471 1425-4878
 E-mail: pricing.cfs@eurogate.eu



2.8 CONTAINER MAINTENANCE AND REPAIR FACILITIES



By agreement, the shipping lines have permission to carry out minor M + R work on their own or through EUROGATE REMAIN. This work must be carried out in specially allocated areas. Working groups must follow safety regulations.

Major repairs must be performed outside the terminal area. Sufficient equipment repair facilities are available in Bremerhaven.

An expert for container maintenance and repair is the EUROGATE company REMAIN Container-Depot and Repair. REMAIN is located in the seaports of Bremen, Bremerhaven and Hamburg. Its core business is that of handling, repairing and servicing containers, e.g. PTI Service for reefers and providing storage for empty containers. A range of specialists is there to ensure that damaged or dirty containers are quickly ready for service again. Alongside its core business, REMAIN buys and sells containers, supplying new and used sea containers.

Contact:

REMAIN GmbH Container-Depot and Repair
 Dradenauer Deichweg 1
 21129 Hamburg, Germany
 Phone: +49 40 7405-2600
 E-mail: kundendienst@remain.de
 Internet: www.remain.de

2.9 CONTAINER VESSEL REPAIR



EUROGATE can offer additional service for vessels berthing at Stromkaje that need to be repaired. Maintenance and repair can be arranged without additional shiftings between ship yards repair facility and the Container Terminal subject to prior agreement with EUROGATE and under the provision that berth capacity is available. Repair services can be carried out by experienced and high skilled labourer of well known shipyards located in Bremerhaven.



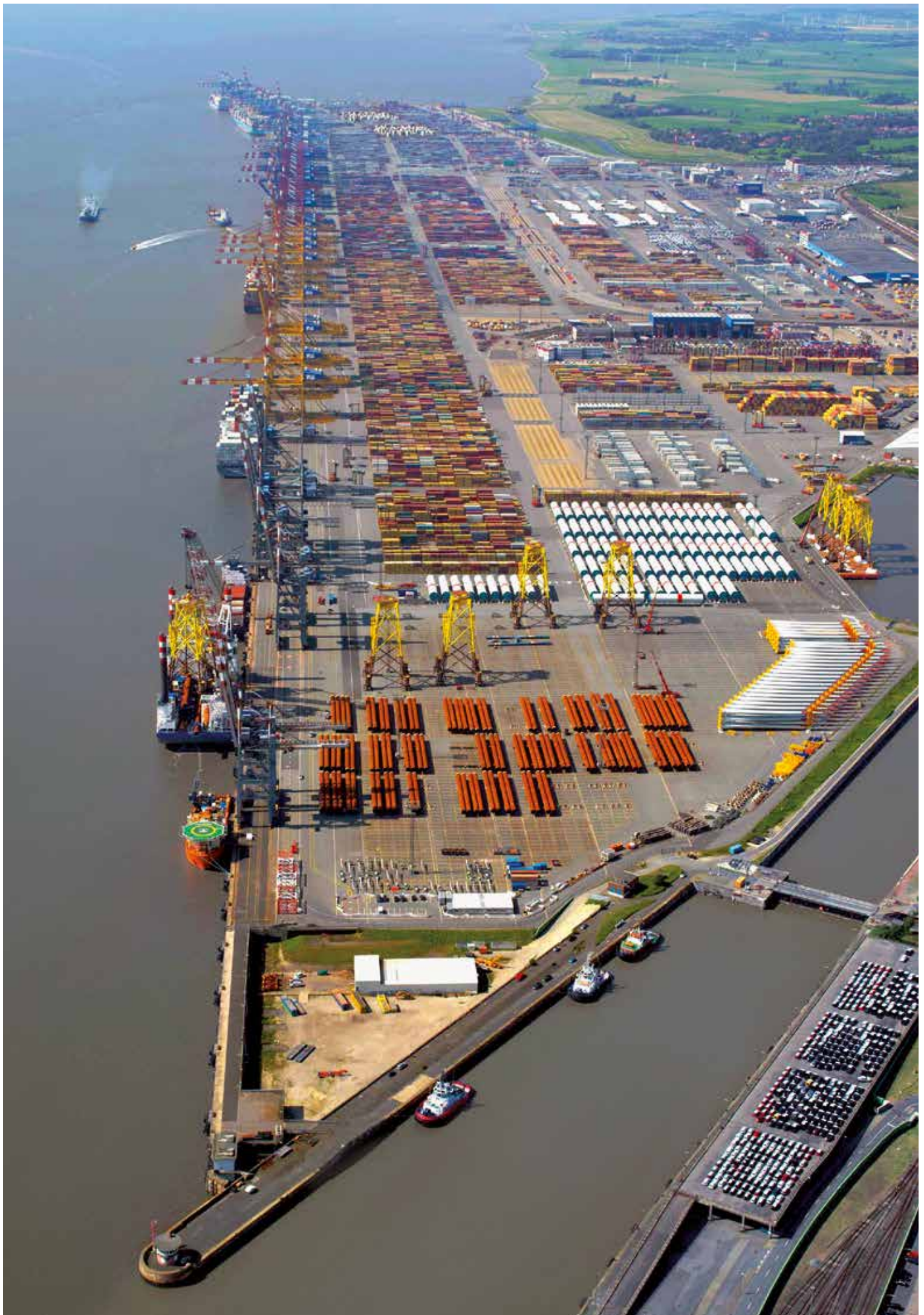
**PORT INFORMATION
EUROGATE CONTAINER TERMINAL BREMERHAVEN
PART 3
CONTAINER TERMINAL
SERVICES AND SECURITY**

EUROGATE
CT Bremerhaven



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3.0 GENERAL INFORMATION

THE EUROGATE CONTAINER TERMINAL BREMERHAVEN OPERATES 24 HOURS A DAY, 7 DAYS A WEEK



The EUROGATE Container Terminal Bremerhaven operates 24 hours a day, 7 days a week. The same applies for all authorities. The terminal area is subject to the regulations imposed by the ISPS Code (International Ship and Port Facility Security Code). Therefore, walking, cycling and driving at the container terminal without permission are strictly forbidden. External persons, e.g. drivers forwarding goods or spare parts to container vessels, must request special permission when entering the terminal area. The EUROGATE Container Terminal Bremerhaven is located within the free trade zone and is a certified Authorised Economic Operator.





INBU 539368
42G1

MAX. GROSS 30,480 KG
67,200 LB

TARE 3,700 KG
8,160 LB

NET 26,780 KG
59,040 LB

CU. CAP 67.7 CUM

GROSS 30,480 KG
67,200 LB

TARE 4,000 KG
8,820 LB

NET 26,480 KG
58,380 LB

CUBE 67.5 CUM
2,395 CUFT

INBU 320644
42G1

MAX. GROSS 30,480 KG
67,200 LB

TARE 3,700 KG
8,160 LB

NET 26,780 KG
59,040 LB

CU. CAP 67.7 CUM

EMCP 1012657
42G1

GROSS 30,480 KG
67,200 LB

TARE 4,000 KG
8,820 LB

NET 26,480 KG
58,380 LB

CUBE 67.5 CUM
2,395 CUFT



3.1 WORKING HOURS



The container terminal operates 24 hours a day, 7 days a week.

The working hours are:

Monday to Friday:	Shift I	6 a.m. – 2 p.m.
	Shift II	2 p.m. – 10 p.m.
	Shift III	10 p.m. – 6 a.m.
Saturday:	Shift I	6 a.m. – 12 noon
	Shift II	12 noon – 6 p.m.
	Shift III	6 p.m. – 12 midnight
	Shift IV	12 midnight – 6 a.m.
Sunday/ national holidays:	Shift I	6 a.m. – 12 noon
	Shift II	12 noon – 6 p.m.
	Shift III	6 p.m. – 12 midnight
	Shift IV	12 midnight – 6 a.m.

Ordering of gangs by the terminal operator:

Monday to Thursday until 10 a.m.:

Ordering of gangs for shifts I, II, III on the following day.

Friday until 10 a.m.:

Ordering of gangs for all shifts on Saturday, Sunday and Monday shift I.

Saturday until 9 a.m.:

Ordering of gangs for Monday shifts II and III.

Receiving/Delivery of containers by rail:

Monday to Friday	Shifts I–III	6 a.m. – 6 a.m. (24 hours)
Saturday	Shifts I–II	6 a.m. – 6 p.m.
Sunday	Shifts I–II	6 a.m. – 6 p.m.
All other times on request.		

Receiving/Delivery of containers by truck:

Monday to Friday	Shifts I–III	6 a.m. – 6 a.m. (24 hours)
Saturday		6 a.m. – 2 p.m.
All other times on request.		



3.2 NATIONAL HOLIDAYS



On the following national holidays, the container terminal remains closed or operates as on Sundays.

Neujahr – New Year’s Day (1 Jan.)	No work
Karfreitag – Good Friday	Work as on Sundays
Ostersonntag – Easter Sunday	No work
Ostermontag – Easter Monday	Work as on Sundays
Maifeiertag – Labour Day (1 May)	No work
Himmelfahrt – Ascension Day	Work as on Sundays
Pfingstsonntag – Whit Sunday	No work
Pfingstmontag – Whit Monday	Work as on Sundays
Tag d. dt. Einheit – Day of German Unity (3 Oct.)	Work as on Sundays
2017: Reformationstag – Reformation Day (31 Oct.)	Work as on Sundays
1. Weihnachtsfeiertag – Christmas Day (25 Dec.)	No work
2. Weihnachtsfeiertag – Boxing Day (26 Dec.)	Work as on Sundays

On days prior to the five nonworking national holidays, regular work stops generally at 12noon. Special arrangements on a voluntary basis to be mutually agreed upon.



3.3 BUS SHUTTLE SERVICE AT THE TERMINAL



There is a bus shuttle service free of charge, starting from the main building of Gatehouse I. The shuttle service can be ordered 24 hours a day by phone via internal extension -4620 or, when calling from outside, phone +49 471 1425-4620. The bus will pick up passengers at Gatehouse I or at the gangway of the container vessel.

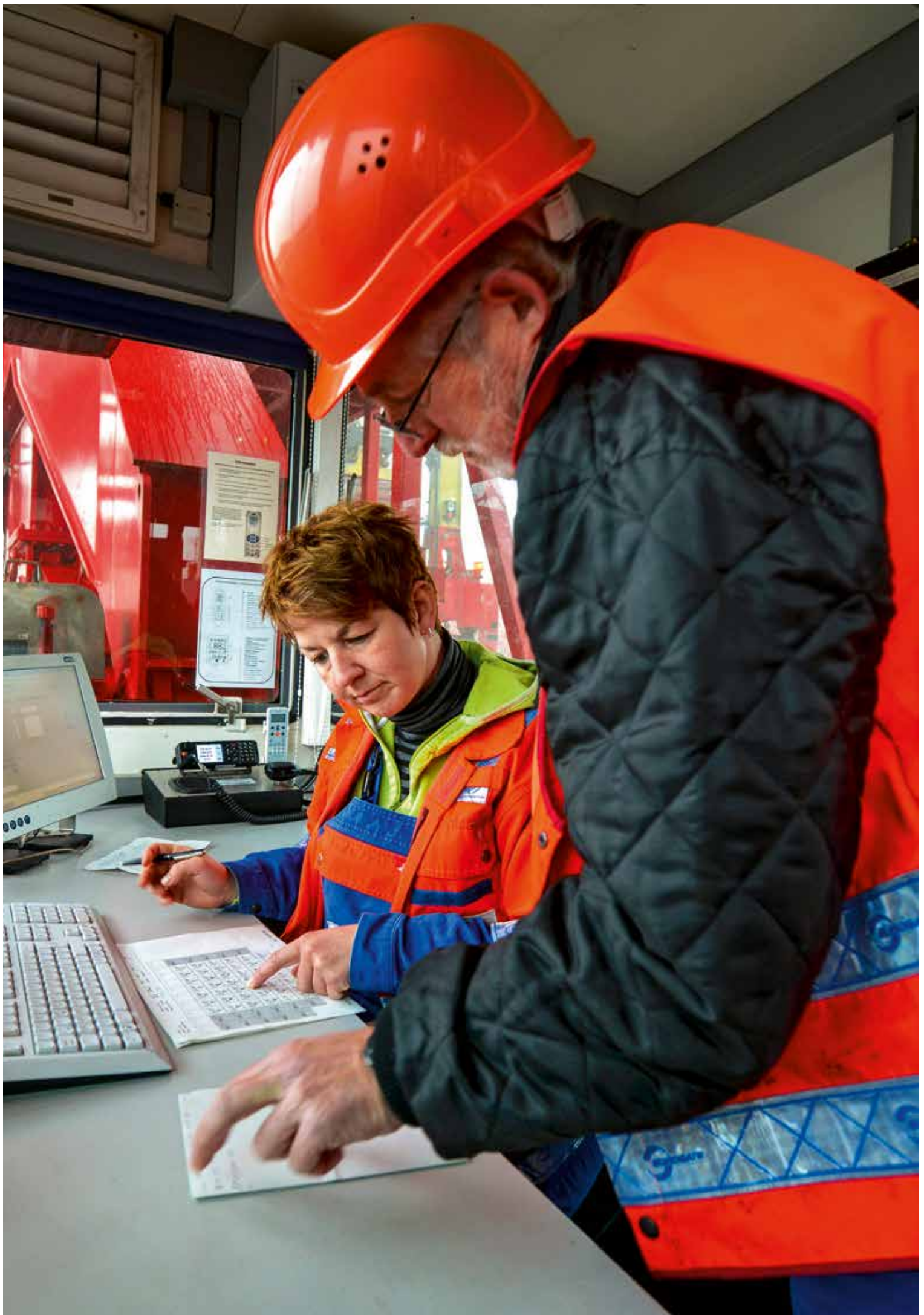
3.4 SUPPLIES AND DISPOSAL



In accordance with the regulatory formalities:
www.hbh.bremen.de/sixcms/detail.php?gsid=bremen138.c.1842.de

EUROGATE is certified as a waste disposal transshipment complex according to §4 Para. 1 of the “Federal Ambient Pollution Control Act”.

Permission has been given to operate a complex for waste in the Container Terminal I and II areas. Waste in closed containers may be accepted in these areas in order to change the means of transportation. Should it be impossible to transport the waste immediately, permission has been given to store it on a short-term basis.



3.5 PORT HEALTH AUTHORITY AND IMMIGRATION



The master of the container vessel is required to complete and sign the Maritime Declaration of Health, supplied to him by the pilot. These documents must then be handed over to the health officer on arrival in Bremerhaven.

If disease or fever is suspected on board, radio details are to be sent prior to arrival to the Bremerhaven Port Health Authority via VHF Channel 12, Bremerhaven port radio.

Immigration clearance is not possible via radio. Border control is carried out by the water police.

3.6 CONTAINER TERMINAL INFORMATION ON SECURITY



The EUROGATE Container Terminal Bremerhaven operates in compliance with the ISPS Code security regulations. All terminal access points are controlled by a video monitoring system and motion detectors. The ISPS area is fenced and equipped with an electronic access system with turnstiles.

EUROGATE staff use ID cards for personal identification. These ID cards display the company logo, the holder's name and his or her picture. EUROGATE staff are controlled by an electronic access system. That means all EUROGATE staff members who present their ID cards when going on board a container vessel have already passed security inspections when entering the terminal area. Our staff members always wear their personal safety gear: safety helmet, safety jacket and safety shoes.

The person in charge of all security-related questions is the Port Facility Security Officer (PFSO). He is available 24 hours, 7 days a week. Ship Security Officers (SSO) or their assistants are obliged to be available around the clock during harbour berthing time in Bremerhaven. Therefore, shipping lines are required to submit the SSO's communication data during berthing time to the terminal representative.

Port Facility Security Officer
Phone: +49 471 1425-1234
Internal extension -1234



INSTRUCTIONS FOR SHIP CREW MEMBERS, VISITORS, SHIP SUPPLIERS OR OTHER THIRD PERSONS

It is generally requested that ship's visitors, suppliers as well as crew members have to be announced in advance at the Security Gate (brv.rezeption@eurogate.eu) by the shipping line, its agency or the vessels master if they will access via the terminal. Crew members accessing from a berthed vessel are requested to carry their shore passes or ship ID Cards when leaving the vessel if they want to return to the vessel via the terminal again.

At **security level 1**, the following rules apply to all ship crew members, visitors, ship suppliers or other third persons:

1. Trespassing in the terminal is strictly prohibited. All persons wishing to have access must report to the port security office before entering the terminal area. The port security office is located between Gatehouse I and Gatehouse II. It is not permitted to walk or cycle in the terminal area for safety reasons. The terminal area is accessed only by car, or by the terminal's bus shuttle service (see chapter 3.3).
2. Admission to the terminal area is restricted to the way to/from the container vessel to/from the port security gate or the seamen's mission. Trespassing on the premises or entering buildings is not permitted.
3. The bus shuttle service will take visitors to the ship's gangway. It is the responsibility of the SSO to grant the permit for third persons to go on board the vessel. In the event that the permit is not granted by the SSO, the bus shuttle service will take the visitors back to the security gate.
4. Ship suppliers or other visitors entering the terminal area with their own car, having a one-day permit only, will be escorted to the berth by a safety car.
5. The terminal is permanently monitored. Within the ISPS certified terminal area, EUROGATE's security staff are entitled to control the identity of people and/or to stop vehicles for security inspections.

Bus shuttle service
Phone: +49 471 1425-4620
Internal extension -4620

At **security level 2**, the following measures are mandatory and will be added to the above standing rules:

6. The ship crew members have to carry their seamen's registration books or shore passes with them. At security level 2, the permit to transfer from/to the container vessel to/from the security gate or seamen's mission is only granted on identification through the seamen's registration book or shore pass.
7. Visitors are asked for personal identification by the bus driver, when riding to/from the container vessel to/from the security gate. There are no exceptions to the rules. Visitors are obliged to carry their IDs with them.
8. The SSO must inform the PFSO whether the SSO will carry out the inspection of ship suppliers in front of the vessel or outside the terminal area.

Using your ship's own crane?

If using the ship's own crane for storage or repair reasons, the operations centre must be notified of this operation at least one hour ahead of time (phone +49 471 1425-4720). In such cases, EUROGATE will call a supervisor to control the operation in order to prevent accidents with the container gantry cranes at the terminal site.

Operations with the ship's own cranes are only permitted after the terminal operations centre has granted permission by phone.

Problems with stowage?

- The EUROGATE ship planner hands over the final data file to you the first time he comes on board. If there have been no additional changes in stowage, you will not receive a new file after operation is completed. If there have been changes, you will receive a new, final file prior to departure.
- In the event of damaged reefers, please contact your shipping agent directly, since EUROGATE/MSC GATE is not allowed to repair your reefers on board.
- For enquiries concerning stowage, please call the ship planning department.
- For enquiries concerning the departure time, please call the operations centre.

Taking pictures or filming is strictly prohibited on the terminal site!



EUROGATE Container Terminal Bremerhaven GmbH
Senator-Borttscheller-Str. 1
27568 Bremerhaven, Germany
Phone: +49 471 1425-02
ctb@eurogate.eu
www.eurogate.eu